

Steuben County Health Assessment Survey		
Total Surveys Completed:	543	
I. HEALTH COUNTS IN STEUBEN COUNTY		
1. Questions Pertaining To Your Community's Health. Please check yes or no for each health problem that you believe may exist in our COUNTY. Leave blank if you don't know or are unsure.		
Answer Options	Yes	No
Underweight or premature babies	71.6%	28.4%
Birth defects	70.9%	29.1%
Access to pregnancy care	66.5%	33.5%
Unplanned pregnancy	93.6%	6.4%
Behavioral problems in young children	93.9%	6.1%
Teen pregnancy	94.4%	5.6%
Sexually transmitted diseases(chlamydia, herpes, HIV/AIDS)	88.8%	11.2%
Alcohol abuse	96.2%	3.8%
Drug abuse	95.5%	4.5%
Smoking / tobacco use	94.4%	5.6%
Poor nutrition (eating unhealthy)	92.2%	7.8%
Lack of physical activity & fitness	93.5%	6.5%
Eating disorders	75.2%	24.8%
Problems with teeth or gums	84.0%	16.0%
Cancer	91.5%	8.5%
Heart disease	92.6%	7.4%
Diabetes	92.5%	7.5%
Diseases of the elderly:(arthritis, stroke, Alzheimer's)	92.5%	7.5%
Depression / suicide / other mental illnesses	92.7%	7.3%
Allergies	86.5%	13.5%
Access to home care	76.7%	23.3%
Access to specialty health care	78.9%	21.1%
Transportation to health care	77.6%	22.4%
Access to accommodations for disabilities	73.8%	26.2%
1. COMMUNITY HEALTH: Any Other Health Problems.		
absolutely no support for young widows/widowers. they are all older and don't have the same needs		
access to dental care		
adequate support for care givers		
all occur		
Asthma		
asthma in children -		
childhood obesity		
dental, access to glasses		
early intervention for all schoolchildren, regardless of income bracket for proper access to the best teaching staff available for each child-- not only those who are deemed challenged but are dealing with an overload of at home issues--like verbal or emotional abuse that seem to appear in the "best " of families--kind, gentle, non-pressure teachers need to assigned to these children so that the home atmosphere is avoided as much as possible in the school arena---yes, I		

have personally, seen this numerous times--		
Early Intervention Program - Gov. Paterson's threat to charge those in need of this service.		
Elders alone in the home with no one checking them.		
Fetal Alcohol Syndrome		
Fetal Alcohol Syndrome		
hidden intestinal disease (bowels, liver, etc)		
home care is very hard to find, as is public transportation to care		
housekeeping (light)		
I can find care if I need it but I do not		
Learning and mental health issues in all age groups but are having profound effect on school systems.		
M.S. COPD Lupus Fiber Myalga		
Meals on Wheels for Handicapp that are not Senior citizens		
mental health		
Mental Health issues other than depression such as anger management		
Mental illness, depression		
Medicaid requirements		
Need more community based nutrition education administered by a Registered Dietitian, especially focused on low income children		
Obesity		
Pain management and end of life issues		
Paying for health care and insurance		
preventative care and screening		
Problems with eye care		
Respiratory (asthma)		
Transportation for people not on Medicaid		
uninsured unable to received proper care		
very high prdiatric cancer rate for per capita		
Wellfare get to many benefits, They eat better than the working class people.		
2. Do you think that access to primary health care(family doctor)is a problem that exists in our county: Leave blank if you don't know or are unsure.		
Answer Options	Yes	No
For low-income children?	65.3%	34.7%
For the elderly?	65.9%	34.1%
For all in community?	44.9%	55.1%
For persons with disabilities?	54.3%	45.7%
For persons new to the area?	61.5%	38.5%

2. PRIMARY HEALTH CARE: Other Access to Primary Health Care Problems

a problem if one does not drive
access for the uninsured, the unemployed, the under employed
access is difficult for working class - baby boomers are going to increase access/knowledgeable PCP's of elderly and their issues
access is not the issue: affordability to uninsured and underinsured is the problem
Access issues is largely determined by insurance coverage
Access to dental care is always a problem in Steuben whether for those with insurance (which does not pay the entire bill) or for the medically impoverished.
adequate mental health insurance
All people on with Medicaid or no insurance
anyone who doesn't want Guthrie
As you know there is a lack of public transportation and young children living in poverty have to depend on parents who are not competent.
Dental care
dental work
distance to offices & wait time at office
emancipated teens
eye & hearing for the elderly
for young workers without enough income for insurance
have to go out of town
Having a fully qualified GP, to treat some of the illness. Many drs. are treating by the "seat of their pants."
I think a lot of the doctors in the Steuben County are leave a lot to be desired with their lack of real concern for the clients needs.
I think this is abused by Medic-aide patients who go for every little ache and pain
I you have insurance then the dr. will see you, if not you're screwed!
lack of cooperation with EMS workers and uneducated/limited voluntary workers
lack of obtaining affordable insurance
major dental care access
Many people, including myself, have no insurance. They tell me I make too much to qualify for Family Health Plus, yet I cannot afford insurance on my own. I have nothing, and it's a risk financially and a risk for my health.
Many would rather use the emergency room than to schedule routine preventive health care appointments.
md's may not be taking pts especially if no insurance or medicaid
Medicaid Participating, PCPs
middle income children/adults w/o health insurance
money or insurance to pay
New patient access to physician offices. Most have a waiting list and/or only accept new patients who are pregnant.
no one accepts every insurance or new patients
NOT ENOUGH SURGEONS OR OBGYN
Not necessarily transportation/no insurance
People who dont have health insurance
persons w/no insurance
Preventative medicine
Providers not taking new patients.
pts need to be told they must go to Doctor rather than take ambulance to ED for nonemergent problems
public transportation - since we are so rural
quality
Resp. Problems
rural residents who don't have transportation to health care
The Seniors with limited income should get breaks before welfare

who don't want to work!
the uninsured
There are hardly any taxi businesses in the rural areas, how do elderly get to apts? There is very little specialized knowledge in this county about disabilities, all ages.
There are not enough FP physicians to care for all of the people - most practices are full/not accepting new patients
Transportation often a problem
Transportation, paying for insurance, filling out Medicaid/Child Health Plus/Family Health Plus forms and getting to Bath to apply even if eligible. Medicare prescription plans are hard to understand and many elderly don't have access to the resources to help them understand.
Under or un-insured people
un-insured
unless they are uninsured
where there is poverty there are problems to health care

3. Do you think that access to behavioral health care is a problem that exists in our county for: Leave blank if you don't know or are unsure.

Answer Options	Yes	No
Mental Health	54.4%	45.6%
Alcoholism	61.4%	38.6%
Drug Abuse	64.7%	35.3%
Developmental Disability	46.9%	53.1%
Gambling addictions	60.2%	39.8%

3. Do you think that access to behavioral health care is a problem that exists in our county for: Leave blank if you don't know or are unsure.

ADHA & children problems in school
ADHD
anger management
availability seems to be only for medicaid recipients - there is not enough counselors/therapists for the working population
believe that we have a great lack of age-related, geriatric care related to behavioral issues; lack of geriatricians
Bipolar Children
care for youth with emergency mental health needs is abysmal.
Children
competent care
County Mental Health System is a broken and extremely inefficient system
Domestic abuse, violence, anger management
domestic violence, child abuse
eating disorders
I think too many doctors are too quick to pop the medications to clients instead of trying to find out what the root of their behavioral health issues are.
insurance availability
limited in where the families can go...? quality of the services available
Majority of inappropriate ED use is for mental health reasons. Care, esp for adolescents is vdry hard to find
Mental Health unaffordable when people are of very low income and uninsured!!
My husband has aspergers syndrome, (officially diagnosed after the age of 22), and there is NO ONE who knows about adult aspergers. There is a DESPERATE NEED for specialized services in this area. Also, I myself have mental health needs and variety of care is so limited and with few selections. There is a great need to expand mental health services. There are also not enough OT and especially speech therapists.

NOT ENOUGH PLACES FOR IN PATIENT BEHAVIORAL PROBLEM PATIENTS		
On-line and cell-phone use that puts young people at jeopardy, they do not even know the laws governing the distribution of photographs - some are pornographic.		
self esteem issues that lead to all of the above		
Sexual		
specialized care for children/teens		
The health care is available. Quality may be questionable.		
The health care is available. Quality may be questionable.		
there are so many teens abusing drugs/alcohol. saw three 7th grade girls at the movies (Rated R) with older boys and they were bragging of graphic things using hands on the guys. Where are the parents?		
There is access to it, just whether or not people take advantage of these programs		
There is behavioral health and substance abuse treatments services at St. James Mercy		
Too many younger people lacking a moral compass		
undiagnosed & misdiagnosed		
usually have far to travel to receive services		
4. Do you think that violence in the following areas is a problem in our county? Leave blank if you don't know or are unsure.		
Answer Options	Yes	No
Sexual assault	80.0%	20.0%
Child abuse / neglect	93.7%	6.3%
Elder abuse / neglect	80.5%	19.5%
Violence among young adults - bullying	91.3%	8.7%
Spouse / partner abuse	89.2%	10.8%
4. VIOLENCE: Other Problems		
against law enforcement and ems		
all occur		
child to parent		
children abusing parents		
drugs in community		
Guns		
I see a lot of kids in the front seat of cars, lots of neglect-specifically with parents NOT getting their children early intervention services, or "homeschooling" children who clearly have learning disabilities and need specialized instruction. This is neglect.		
Rape police take to long		
Shooting law enforcement officers		
TEENS/YOUNG ADULTS PARENTAL ABUSE BOTH PHYSICAL AND METAL		
There are a lot of low income and low educated people that come from generations of the same environment that aren't as civilized as they should be		
unsafe to walk downtown at night		
verbal abuse is abuse and offenders should have stricter consequences.		
verbal and emotional abuse of children--by parents, peers, teachers--most of the children who I seen who are victims of this type of abuse see it as something they deserve so it goes unnoticed and therefore not addressed but it will someday erupt in society		
very high rate in our area		
Violence among older adults--.. and that includes members of the police dept.-esp Corning		
Violence related to alcohol abuse and binge drinking.		
violence/verbal assault among children in elementary, middle, high school		

5. Do you think that the following injuries are a problem in our county? Leave blank if you don't know or are unsure.		
Answer Options	Yes	No
Motor vehicle	76.4%	23.6%
Farm	60.8%	39.2%
Work-related	59.8%	40.2%
Burns	38.2%	61.8%
Drowning	41.2%	58.8%
Home (including falls)	73.4%	26.6%
Self Inflicted	66.9%	33.1%
Firearms	56.9%	43.1%
Poisoning	41.6%	58.4%
Cell phones, texting	75.9%	24.1%
5. INJURIES: Other Problems		
all occur		
animal bites		
ATV and animal control		
Auto accidents cause by ALL distractions, not just cell phone related ones		
Auto accidents where one driver or the other is driving while intoxicated		
driver there self dont see kids crossing the cross walk on washington / liberty street.		
DWI		
I believe there is a lot of alcoholism here and a lot of driving under the influence.		
motorcycle,ATV's		
other weapons (knives)		
overuse, or non-inteneded use of prescription medications		
Pit Bull dogs		
sport related		
Steuben should make it illegal to text while driving and ENFORCE it.		
suspect more than i'm aware of		
texting should be banned		
Tramatic brain injury		
6. Do you think that any of these environmental exposures are a problem in our county? Leave blank if you don't know or are unsure.		
Answer Options	Yes	No
Air pollution	50.2%	49.8%
Water pollution	57.2%	42.8%
Radon	50.7%	49.3%
Toxic exposures at work	48.8%	51.2%
Toxic exposures at home	40.4%	59.6%
Food poisoning	48.0%	52.0%
Agricultural chemicals	58.8%	41.2%
Carbon Monoxide	57.2%	42.8%
Lead	61.4%	38.6%
Well water	59.8%	40.2%
Septic systems	57.9%	42.1%

6. Do you think that any of these environmental exposures are a problem in our county? Leave blank if you don't know or are unsure.	
((((please read paper survey))))	
all occur	
Asbestos	
Corning water	
garbage & it's disposal	
heat and cold injuries/ sunburn	
I have high levels of radon. I say air pollution b/c I know people will burn plastics. Well water isn't tested frequently. people dump chemicals etc. in the creeks.	
if you live close to run down gas stations, bldgs etc... that housed gas, oil, and other toxic chemicals that seep into the ground etc...	
Lack of boarders on farm fields causing road damage, chemical damage, water pollution, & soil loss	
Landlords not maintaining apartments,-mold, water, heat	
Noise pollution in certain areas (wind farms, etc)	
Open waste burning SHOULD BE BANNED! Recycling should be mandatory.	
possible problem with local water systems and old pipes, possibly septic plant on morris street need improvmnt before summer,, stinks during the summer..	
We are lucky here. No big environ. concerns	
II. DEMOGRAPHICS	
Gender	
Male	56.2%
Female	43.8%
Age	
Age 20 and under	7.3%
Age 21 to 30	15.0%
Age 31 to 40	15.6%
Age 41 to 50	20.6%
Age 51 to 60	22.0%
Age 61 to 70	12.5%
Age 71 to 85	5.2%
Over age 85	1.8%
1. What is your race?	
White	98.4%
Black	0.7%
American Indian, Alaska Native	0.2%
Asian, Pacific Islander	0.5%
Spanish, non-Hispanic	0.0%
Hispanic	0.2%
Latino	0.0%
2. What is your current marital status?	
Married	55.8%
Divorced	10.9%
Widowed	8.0%
Separated	4.0%
Never been married	16.5%
Member of an unmarried couple	4.9%

3. How long have you lived in Steuben County?	
Less than a year	3.8%
1-4 years	4.4%
5-9 years	5.6%
10-19 years	11.3%
20 years plus	74.9%
4. What is the highest grade or year of school you completed?	
8th grade or below	1.1%
9th grade or more, but did not graduate	3.2%
GED	4.6%
High school graduate	21.9%
Less than two years of college	15.1%
Associates degree	21.2%
Bachelor's degree	18.6%
Master's degree	14.3%
5. Are you currently employed for wages or other earned income?	
Yes, full time	63.5%
Yes, part-time	7.7%
No	4.9%
No, I'm a homemaker	3.1%
No, I'm a student	1.6%
No, I'm retired	12.6%
No, I'm out of work	2.4%
No, I'm unable to work	3.5%
No, I'm a volunteer	2.2%
6. If you are currently employed, what is your current occupation?	
Farm work	0.3%
Mining	0.0%
Construction	1.1%
Manufacturing	9.0%
Transportation, public utilities	0.6%
Wholesale trade	0.0%
Retail trade	2.2%
Finance, insurance, real estate	1.4%
Services	14.8%
Government	16.5%
Education	20.4%
Health services	35.9%
7. Do you have any type of disability that limits your daily activities or requires special accommodations?	
Yes	14.0%
No	86.0%

8. Where do you live?	
Addison	3.5%
Almond	0.2%
Arkport	2.5%
Avoca	5.2%
Bath	22.6%
Beaver Dams	0.8%
Bradford	0.6%
Burns	0.2%
Cameron	1.0%
Cameron Mills	0.6%
Campbell	2.3%
Canaseraga	0.2%
Canisteo	3.1%
Catlin	0.2%
Caton	0.8%
Cohocton	1.9%
Corning	11.6%
Dansville	0.4%
Elmira	0.2%
Elmira Heights	0.2%
Erwin	0.6%
Fremont	0.4%
Greenwood	1.0%
Hammondsport	2.1%
Hartsville	0.2%
Hornby	0.4%
Hornell	16.8%
Hornellsville	0.4%
Howard	0.8%
Jasper	0.4%
Kanona	0.2%
Lindley	1.4%
Osceola PA	0.2%
Painted Post	5.8%
Prattsburg	2.3%
Pulteney	0.6%
Rathbone	0.2%
Rexville	0.2%
Savona	1.7%
Thurston	0.8%
Troupsburg	0.6%
Wallace	0.2%
Wayland	3.3%
Wayne	0.6%
Wheeler	0.2%
Woodhull	0.8%

10. What is your annual household income?	
Less than \$10,000	8.1%
\$10,001 to less than \$14,999	6.9%
\$15,000 to less than \$19,999	5.3%
\$20,000 to less than \$24,999	5.5%
\$25,000 to less than \$34,999	12.6%
\$35,000 to less than \$49,999	18.2%
\$50,000 to less than \$75,000	22.3%
Over \$75,001	20.9%
III. QUESTIONS PERTAINING TO YOUR HEALTH	
1. Do you exercise regularly?	
Yes	55.4%
No	44.6%
2. How many times per week do you exercise?	
One	9.8%
Two	19.1%
Three	30.2%
Four or more	40.9%
3. If you exercise how long do you exercise for?	
15 minutes or less	16.3%
16 – 30 minutes	34.8%
31 – 45 minutes	21.9%
46 minutes – 1 hour	14.6%
1 hour or more	12.4%
4. How many fruits and vegetables do you eat in a day?	
Yourself?	
5 or more	18.9%
3 to 4	34.1%
1 to 2	42.0%
0 (I rarely eat fruits or vegetables)	5.0%
Your children?	
5 or more	15.9%
3 to 4	42.9%
1 to 2	25.4%
0 (I rarely eat fruits or vegetables)	15.9%
Other adults?	
5 or more	17.0%
3 to 4	38.4%
1 to 2	37.5%
0 (I rarely eat fruits or vegetables)	7.1%
5. If fewer than five servings, why? Choose all that apply:	
Cost	43.7%
Short shelf life	44.6%
Time required to prepare	32.0%
Don't like them	18.9%
6. Are you now trying to?	
Gain weight	2.2%
Lose weight	73.4%
Not trying to gain or lose weight	24.4%
7. Please answer these questions regarding alcohol use: (One drink is a beer, a glass of wine or a mixed drink)	

How much alcohol do you drink?	
None	40.6%
One or less each week	38.3%
Less than one each day	14.1%
One or two each day	5.0%
More than two each day	2.0%
How much do others in your household drink alcohol?	
None	45.5%
One or less each week	28.4%
Less than one each day	14.4%
One or two each day	8.3%
More than two each day	3.4%
8. Do you smoke cigarettes now?	
No	84.6%
Yes, half a pack(10) per day	9.1%
Yes, one pack(20) per day	5.0%
Yes, One and a half(30) per day	0.9%
Yes, Two packs(40) per day	0.3%
Yes, more than two packs per day	0.0%
9. If you're a current smoker, how long have you smoked?	
One year or less	0.0%
1 – 5 years	8.2%
5 – 10 years	10.2%
10 – 15 years	20.4%
15 – 20 years	18.4%
20 – 25 years	12.2%
25 years or more	30.6%
10. Do you currently use any smokeless tobacco products such as chewing tobacco or snuff?	
Yes, chewing tobacco	0.7%
Yes, snuff	1.4%
Yes, both	0.0%
No, neither	98.0%
11. Have the children in your house received immunizations (shots) against childhood diseases?	
No	2.5%
Yes, all immunizations	92.5%
Some, not all	5.0%
Not sure	0.0%
12a. Did the adults in your household receive a flu shot this year?	
Yes	65%
No, I didn't feel it was needed	25%
No, my insurance doesn't cover it	2%
No, I didn't have time	4%
No, I couldn't afford it	3%
No, I didn't know I should get it	2%

12b. Did the children in your household receive a flu shot this year?	
Yes	45.1%
No, I didn't feel it was needed	44.4%
No, my insurance doesn't cover it	1.4%
No, I didn't have time	2.8%
No, I couldn't afford it	1.4%
No, I didn't know I should get it	4.9%
12c. Have the adults in your household received a tetanus shot in the last ten years?	
Yes	85.9%
No, I didn't feel it was needed	8.8%
No, my insurance doesn't cover it	0.0%
No, I didn't have time	1.0%
No, I couldn't afford it	1.0%
No, I didn't know I should get it	3.4%
13. If you have children, have they been tested for lead?	
Yes, at age one.	12.3%
Yes, at age two.	6.2%
Yes, at age one and age two.	16.9%
Yes, but I don't remember their age.	38.5%
No	26.2%
14. Do you use any other form of health care services? Choose all that apply.	
Chiropractor	28.9%
Acupuncture	2.1%
Massage Therapy	12.0%
Herbal medicine	10.2%
No	61.3%
15. Do you know how to get information about the following services? Check all that you know how to get information for:	
Food Stamps	17.8%
WIC	14.8%
Child Health Plus	12.5%
HEAP	17.6%
Medicaid	16.5%
Family Health Plus	11.9%
MOMS	8.9%
16. Would you say that in general your health is:	
Excellent	12.3%
Very good	35.6%
Good	44.0%
Fair	7.4%
Poor	0.6%
17. On about how many days during the past 6 months was your physical health not good?	
Some days indicated	78.8%
Responded None, N/A or 0	21.2%

Breakdown of days	
None (0)	21.3%
1-5 days	48.3%
6-10 days	18.4%
over 10 days	12.0%
Did you seek professional help?	
Yes	59.9%
No	40.6%
Was the help you got in our County?	
Yes	83.5%
No	19.7%
Did poor physical health keep you from doing your usual activities?	
Yes	56.5%
No	43.5%
18. On about how many days during the last 6 months was your mental health (includes depression, excessive stress, problems with emotions) not good?	
Some days indicated	43.7%
Responded None, N/A or 0	56.3%
Breakdown of days	
None (0)	57.0%
1-5 days	13.2%
6-10 days	8.1%
over 10 days	21.7%
Did you seek professional help?	
Yes	36.8%
No	63.2%
Was the help you got in our County?	
Yes	72.5%
No	27.5%
Did poor mental health keep you from doing your usual activities?	
Yes	26.2%
No	73.8%
19. On how many days during the past 6 months as a parent, have you experienced feelings of being overwhelmed or stressed in dealing with your children.	
Some days indicated	37.4%
Responded None, N/A or 0	62.6%
Breakdown of days	
None (0)	0.0%
1-5 days	0.0%
6-10 days	0.0%
over 10 days	0.0%
Did you seek professional help?	
Yes	11.3%
No	88.7%

Was the help you got in our County?	
Yes	75.0%
No	25.0%
Did stress keep you from doing your usual activities?	
Yes	10.3%
No	89.7%
20. About how long has it been since you last visited a doctor for a routine checkup?	
1 to 12 months ago	97.5%
1 to 2 years ago	88.4%
2 to 5 years ago	65.0%
Never	86.3%
21. Please tell us whether you've had the following exams.	
A Pap smear and pelvic exam? (check does not apply if you are a man)	
Does Not Apply	16.7%
Yes	78.7%
1-12 months ago	71.2%
1-2 years ago	14.8%
2-3 years ago	3.8%
3-5 years ago	3.8%
5 or more years ago.	6.4%
No	4.7%
A mammogram to look for breast cancer? (check does not apply if you are a man)	
Yes	72.7%
1-12 months ago	71.9%
1-2 years ago	17.4%
2-3 years ago	5.1%
3-5 years ago	2.8%
5 or more years ago.	2.8%
No	27.3%
Have you ever had a prostate examination? (check does not apply if you are a woman)	
Yes	41.9%
1-12 months ago	51.6%
1-2 years ago	19.4%
2-3 years ago	6.5%
3-5 years ago	0.0%
5 or more years ago.	22.6%
No	58.1%
Have you ever had an exam for colorectal cancer?(Applies to all)	
Yes	39.3%
1-12 months ago	31.6%
1-2 years ago	27.2%
2-3 years ago	19.3%
3-5 years ago	14.0%
5 or more years ago.	7.9%
No	60.7%

22. If you have had a colorectal exam what kind did you have?	
Blood in stool test	18.4%
Colonoscopy	87.7%
Sigmoidoscopy	4.4%
FOBT - fecal occult blood test	5.3%
FIT - fecal immunochemical test	1.8%
I'm not sure	7.9%
23. Do you have a plan for these emergencies? Check all that apply.	
fire	51.5%
flood	24.4%
natural disaster	23.5%
man-made disaster	16.8%
24. Do you have supplies of the following for emergencies (check all that apply):	
Batteries?	62.2%
Candles/Matches?	73.1%
Canned food?	69.2%
Battery Operated Radio?	39.8%
Bottled Water?	46.8%
IV. HEALTH CARE SERVICES	
1. Please answer the following questions for yourself or any member of your household who have used any of the listed services in the last 12 months.	
In the last 12 months, when you wanted to be seen as soon as possible, did you have to wait more than 3 days for an appointment to see a doctor for primary (not specialty) health care?	
Yes	20.1%
No	79.9%
In the last 12 months, did you have to wait more than 30 minutes in the doctor's waiting room for primary (not specialty) health care?	
Yes	44.3%
No	55.7%
If disabled did you receive necessary accommodations (i.e. wheelchair accessibility, interpreters, etc.) to fully benefit from services?	
Yes	75.0%
No	25.0%
2. If you or a family member needed to enter a hospital, which one would you prefer to enter.	
Corning Hospital	29.5%
Ira Davenport	9.5%
St. James Mercy Hospital	26.6%
Noyes	9.1%
Arnot Ogden	25.3%
3. Is it important to you to maintain a hospital in the county?	
Yes	91.7%
No	8.3%

4. If you or a family member needed to enter a nursing home/adult care facility which one would you prefer to enter?	
Steuben Health Care Facility	45.1%
Founders Pavilion	9.3%
Taylor Health Center	7.1%
Three Rivers	7.1%
Mercycare	29.1%
Hornell Gardens	2.2%
5. Please choose one	
How many times have you seen a physician, excluding dentists, during the past 12 months?	
None	5.4%
1 – 2 times	42.8%
3 – 4 times	25.7%
More than 4 times	26.1%
How many times have you seen a dentist, during the past 12 months?	
None	19.6%
1 – 2 times	63.1%
3 – 4 times	11.8%
More than 4 times	5.5%
How many times have you seen a behavioral (mental) health specialist during the past 12 months?	
None	90.4%
1 – 2 times	2.0%
3 – 4 times	2.4%
More than 4 times	5.2%
6. How much do you estimate your household paid for all medical expenses in the last calendar year ("out of pocket expenses"; prescriptions, dental care, health insurance premiums, medical care, hospitalization, co-payments)?	
\$0 - \$500	22.7%
\$501 - \$1000	28.7%
\$1001 - \$2000	23.9%
\$2000 +	24.7%
7. Do you have health insurance?	
Yes	95.3%
No	4.7%
8. If yes, who pays your premium?	
I do	21.6%
Employer does	11.3%
The cost is shared between me and my employer	67.1%
9. If you do have health coverage what kind is it?	
Blue Cross/Blue Shield	79.6%
Blue Choice	1.3%
Preferred Care	7.2%
Medicare (Social Security)	10.2%
Medicaid (Blue Choice Option)	3.4%
Child Health Plus	1.3%
Family Health Plus	2.1%

V.A.	1.7%
Includes dental insurance	30.2%
Includes vision coverage	28.5%
10. If you don't have health insurance why not?	
Can't afford it	100.0%
Prefer to pay my own expenses	0.0%
Not offered where I work	0.0%
11. Have you been unable to get any type of health care service due to inability to pay?	
Yes	13.1%
No	86.9%
12. Which services have you been unable to get? Check all that apply:	
Dentist	56.4%
Podiatrist (foot doctor)	10.3%
Doctor	10.3%
Prescriptions (medications)	23.1%
13. If you can't afford a prescription what do you do?	
Tell your physician	45.2%
Tell your pharmacist	3.2%
Do not fill prescription	43.5%
Take medicine less frequently	8.1%
14. Please answer yes or no	
Answer Options	Yes No
Have you ever had to go without something else (i.e. food, utilities) because of the cost of health care?	15.6% 84.4%
Did you visit or call a health care professional because of any kind of injury or accident?	34.5% 65.5%
Did you miss more than half a day from school, work, household or usual activities because of an injury or accident?	18.2% 81.8%
Do you limit your intake of fatty foods?	75.3% 24.7%
Are you exposed to second-hand smoke?	26.8% 73.2%
Has violence or abuse been a problem for any member of your household (including children)?	12.2% 87.8%
If so, have you sought assistance?	21.0% 79.0%
Do you feel that you are overweight?	76.5% 23.5%
Do you feel that you are underweight?	2.5% 97.5%
Do you need help with managing stress?	23.6% 76.4%
Does someone in your household need help with managing stress?	23.8% 76.2%
Do you feel you would use some kind of program aimed at stress management reduction?	31.4% 68.6%
Do you need help managing depression?	18.9% 81.1%
Do you feel you would use some kind of program aimed at depression?	21.0% 79.0%
Do you feel any person in your household would use some kind of program aimed at managing depression?	17.3% 82.7%

Answer Options	Yes	No
Do you feel you or anyone in your household would use some kind of program aimed at suicide prevention?	2.5%	97.5%
During the past month, did you participate in any physical exercise?	85.8%	14.2%
Does someone in your household drink alcohol?	58.5%	41.5%
Did you know that your county Public Health agency has a plan for terrorist-related and other emergencies?	55.6%	44.4%
Are you aware that animal bites are reportable due to the possible exposure to rabies?	89.7%	10.3%
Do you know who to report animal bites to?	57.9%	42.1%
Have you removed a tick from your body or from your pets body in the last year?	6.8%	93.2%
If you heat with wood, coal or natural gas do you have carbon monoxide detectors in your home?	60.0%	40.0%
If you have a well, have you tested your well water in the last year?	15.6%	84.4%
Would you call the health department with questions about your well water?	60.1%	39.9%
Would you report possible illness associated with your well water to the health department?	73.5%	26.5%
15. Please choose one:		
15a. Do you use seat belts?		
Never		0.0%
Sometimes		3.5%
Always		96.5%
15b. Do your children use seat belts / restraints?		
Never		0.0%
Sometimes		1.5%
Always		98.5%
15c. Do your children under seven use child safety seats?		
Never		0.0%
Sometimes		3.0%
Always		97.0%
15d. Do you know how to properly install child safety seats?		
Never		2.0%
Sometimes		11.9%
Always		86.1%
15e. If you have a child age 14 or younger, do your children wear protective helmets when riding bicycles?		
Never		7.3%
Sometimes		15.9%
Always		76.8%
15f. If you live where there is an unfluoridated public water supply, would you support putting fluoride in the water supply to improve dental health in the community?		
Never		29.7%
Sometimes		18.7%
Always		51.6%

V. YOUR USE OF HEALTH CARE SERVICES IN THE PAST YEAR

1. Please answer the following questions for yourself or any member of your household who have used any of the listed services in the last 12 months.

Answer Options	Used in County?	Used out of County?	Quality Satisfactory?	Distance Reasonable?	Cost Reasonable?
Doctor's Office	90.8%	34.3%	66.5%	56.1%	51.0%
Hospital	86.9%	26.3%	51.3%	50.6%	38.1%
Orthopedics	58.5%	47.2%	50.9%	35.8%	39.6%
Dentists	76.8%	27.8%	60.6%	49.0%	34.3%
Orthodontists	71.4%	21.4%	57.1%	35.7%	28.6%
Eye care	88.7%	17.0%	60.8%	52.6%	46.9%
Audiology (hearing care)	72.0%	28.0%	64.0%	44.0%	36.0%
Mammograms	66.7%	35.8%	68.3%	51.2%	49.6%
Hospice	66.7%	33.3%	33.3%	16.7%	16.7%
Testing, Counseling & Treatment of STDs, inc. HIV/AIDS	87.5%	12.5%	37.5%	37.5%	25.0%
Alcohol / Drug treatment	66.7%	33.3%	33.3%	0.0%	0.0%
Physical therapy services	83.3%	14.3%	54.8%	45.2%	50.0%
Prenatal care	93.8%	6.3%	68.8%	37.5%	37.5%
Immunizations	92.4%	10.1%	59.5%	48.1%	46.8%
Family Planning Services	100.0%	0.0%	63.6%	27.3%	45.5%
Pharmacies	96.6%	11.8%	56.9%	52.9%	48.0%
Senior Meal Sites	100.0%	0.0%	57.1%	28.6%	57.1%
Meals on Wheels	100.0%	0.0%	0.0%	0.0%	16.7%
Home Health Services	100.0%	0.0%	50.0%	30.0%	40.0%
Link to Life	100.0%	0.0%	0.0%	0.0%	0.0%
Lifeline	100.0%	0.0%	75.0%	25.0%	50.0%
Alertlink	100.0%	0.0%	0.0%	0.0%	0.0%
Support Groups	87.5%	12.5%	75.0%	37.5%	25.0%
Transportation	92.9%	21.4%	57.1%	21.4%	42.9%
Ambulance services	91.7%	8.3%	62.5%	29.2%	29.2%
Counseling / Mental Health	77.3%	31.8%	54.5%	36.4%	31.8%
Domestic Violence (Abuse, Safe House, Catholic Charities)	100.0%	0.0%	0.0%	0.0%	0.0%
Farm Safety Education	100.0%	0.0%	25.0%	25.0%	25.0%

Steuben County Health Assessment Survey
Do you have any comments that relate to your particular needs?
((Please see paper survey))
A better way to get new information out to the elderly.
Again: reasonably-priced insurance is needed for those without jobs who do not qualify for Medicaid or Family Health Plus. Also, a central source of information about such insurance, comparing price and coverage, would be great.
As a person will diagnosed depression, I have not had any available access to a therapist due to the out of pocket costs. This is extremely aggravating as my primary care physician is not an expert in this area. I would like to see more availability of mental health services without such a high cost to the consumer. Insurance covers such a limited amount.
At this point, my husband and I are doing well - Co-pays on my insurance are affordable. Thank you for your concern for the people of this county.
Bath needs an AFFORDABLE place for people to go to exercise. I've heard there is one on Market St in Corning, but that is too far away. Also, I do not feel that the buildingS that house the offices for Steuben County are handicap friendly.
Be consistant in forming questions - No- always 1st then other choices
Community based nutrition education must be made a priority to fight the growing obesity epidemic, how many middle schoolers need to be diagnosed with type II diabetes before our school districts and county leaders decide to attack the problem?
Concerned with the cost of health insurance after retirement; I won't be able to afford it. (one year away)
Costs of prescriptions! quality orthopedist in Hornell area needed!
For other family member I am primary caregiver. See lack of experienced geriatricians in our area who really know age-related care. No open to discussing input from caregivers or family members to give quality care to parents.
Health coverage affordable for families where children qualify for it but parents don't
Hornell needs a Dermatologist specialist and an allergist.
I am most fortunate to have excellent health coverage.
I had just recently dropped my health insurance because the price went up and my hours at work went down. When I did have insurance it didn't include dental or prescription, and I only went to the doctor's office one time to get my physical's done as recommended. Then I still had to pay a co-pay. I would be considered the working poor at this time.
I included costs of long term care insurance in the section about how much money is spent by the household.
I myself had weight loss surgery 7 years ago and I see it is so needed up here (I'm from Long Island). I would like to see a comprehensive bariatric program run by the county. (I would love to work there, too!).
Also, like I mentioned earlier, ADULT ASPERGER services..OT, phychiatry, psychology, family counseling.....there is a huge population of people in this category, gainfully employed and not, who are suffering without understanding and support services.
Also, more accessible mommy and child programs and activities, around the rural areas, and stress management.
Also, MORE PARKS!! MORE ACTIVITIES FOR CHILDREN/FAMILIES, PLEASE!!! Everything is in Corning, we need something around Bath, or up by me in Wayland, like a YMCA, Pool, roller skating rink, parks, indoor/outdoor play...we are in such need here!! HELP!
I think it would be helpful to have programs for younger girls, about self esteem, like around 7 years of age.
I think people in the gap between very poor and wealthy need more services. The ones that earn just too much to be accepted in any programs that exist.
I think there are plenty of programs out there for the low income but the middle income is being left out. I will lose my health insurance in a couple months and my husband and I (unemployment for me) make too much to be eligible for family health plus or any other help for insurance. Because of our income we will be at risk with no insurance
I think there should be more affordable gyms in all communities. And maybe more things for our youth to do.
I think you covered it all.
I want st. james to stay, you won't live if you have a heart attack and you have to wait 20 minutes for the ambulance to arrive.
I will go under (financially) if anything should happen to me even minor i.e., broken leg, arm, etc. There is a huge need to address this without making one feel that they are "on the dole". I paid for insurance my whole working life and now when I need it I don't have it. I can't go to you folks at the county for anything because I worked hard all my life and own a home and a small piece of property (I won't put my house up to the county for services, nor can I sell it for payment as then my family would be without a home....I feel we are going backward in health care). If I owned nothing it would be OK to go to the county if I needed it but you are not an option for me. Just so you know I checked with NYS to see about eligibility and there is no way I can pay that kind of premium.
I would use services in my county only. But do like Strong Hospital services
i/d like to get more information on diabetes control.
Managing health care costs needs to be high on the priority list. My "out of pocket" costs keep rising. I made a decision against using a recommended medication (by my physician) because of my cost. I am sure that many make the same decision.
Many of the doctors in Steuben County are quacks. And the hospitals are inadequate. Hospitals and doctors are a place where a person should go and feel safe and secure. I do not, with most the hospitals and doctors in our area. I've had very bad expereinces with area doctors and hospitals.
Medicare only recipients are suffering by the high deductables and patient responsibilities. The prescription coverage falls very short of 12 months and the last quarter is either self pay or do without because the allowed amount has been reached by September. Suplimental plans are not aaffordable for us and the household income is just over the amounts allowed for HEAP and other programs.
More support in schools to break the cycle of peer pressure. Student, STAFF and parent programs, grades preK - 12.
Most of the questions are general and not set for the expanse of our County.

<p>My children are at the age where once graduated from college will not have health care coverage. I feel it is necessary to have coverage for people who have been in college and have yet to find employment especially in our rural area. I also feel the dentists in our area do not receive payment from insurance companies as payment in full. Therefore, patients are expected to pay the difference which is unfair because it is an additional out-of-pocket expense even after paying high premiums for dental insurance. The dentists need to be paid more for their services through the insurance companies which we support. Another issue I have is our prescriptions have to be ordered through a mail-order service with a 3-month prescription. I feel it does not benefit my family because we have to come up with the uncovered cost of the prescription if it has to be filled with the name brand because the prescription does not have a generic equivalent. If we were allowed to fill the prescription through our local pharmacy they could inform us there is no generic equivalent available and we could speak directly to our physician or at the very least we would not have to come up with the cost of a 90-day supply. Thank you for allowing my voice to be heard.</p>
<p>My granddaughter has Down Syndrome and has benefited from the Early Intervention Program. I understand that program will now be charging parents in need of this service (Thanks Gov. Paterson). I am grateful to have this opportunity to express my thanks for this service. I think charging parents for this service is unacceptable. Their burden is heavy enough without charging. Thanks for listening.</p>
<p>No. I am very fortunate to be in good health and to have services available when I need them.</p>
<p>NOT AT THIS POINT IN MY LIFE, BUT WHO'S TO SAY WHAT THE FUTURE HOLDS.</p>
<p>Please do something to assist the Medicaid and self pay patients in our community to use the physician's office for their primary care. The hospital is not allowed (due to EMTALA rules) to tell patients they should be seen in the office not the ED. Ambulance rides to hospital for minor lacerations, sprained ankles etc. is extremely expensive and totally unnecessary. The ambulance does not cost the Medicaid person a penny. They have to pay for a cab ride. They do not have to have an appointment at the ED, they need one in the physician's office. This system is totally messed up and uses resources for people who do not need them. Patients must be taught what is appropriate use of resources and what is not. When the system is abused it should be addressed just as it is when someone falsely secures a welfare check. Thank you for listening.</p>
<p>Sometime certain doctors are in Elmira which is a distance for me to travel No overeater's anonymous meetings in Bath. No Al-anon in Bath.</p>
<p>These questions are not geared towards the way people think. I believe you need to be more detailed on what you are needing to get out of the survey</p>
<p>This questionnaire doesn't ask much about dental. Dental care is especially important to children and elders - for children, because they are growing and the alignment of their teeth is important - for elders, the ability to properly chew food is an important part of nutrition and the jaw alignment is an important part of hearing.</p>
<p>We need doctors in Steuben county that take care of patients with insulin pumps so we do not need to drive to Rochester or Sayre PA to see this specialist.</p>
<p>We seem to be lacking in health professionals in this area. Additionally, the health facilities we do have to serve our community and professionals are old and in poor repair. Health should be of primary importance and focus on preventive measures. Two areas which appear to require more attention are the epidemic of obesity through lifestyle choices/ignorance and teen/unwed pregnancies. These are 2 very preventable problems which perpetuate a low standard of living.</p>
<p>We would like to see NY Connects take off. It is so hard to keep repeating information when we help aging parents. The paperwork is overwhelming.</p>
<p>When my Mom uses interfaith care givers she always gets a bill and then they send for donation. Probably if she really had the money she would just take a taxi. This puts pressure on her.</p>